New Requirements for Commonwealth Coordinated Care (CCC) Providers
Atypical Provider Identifier (API) vs. National Provider Identifier (NPI)

Frequently Asked Questions for Providers

What is the new requirement?	The General Assembly added language to the 2014 – 2106 Biennial Budget (http://lis.virginia.gov/151/bud/hb1400chap.pdf) which requires providers participating in the CCC program to acquire and use a NPI. **That means CCC providers will no longer be able to use an API for billing**.
When does this take effect?	Providers are required to use the NPI for claims submission by July 1, 2015. **However, the CCC Health Plans will not enforce use of a NPI until October 1, 2015**. This will allow providers more time to acquire their NPI.
Who is eligible for a NPI?	All providers can receive a NPI. Previously "non-traditional" Medicaid providers were not eligible to acquire a NPI. That rule has changed so now all providers can receive a NPI.
Who do I contact to get a NPI?	NPIs are provided by the National Plan & Provider Enumerator System (NPPES). You will be required to complete CMS form 10114 (http://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/downloads/CMS10114.pdf). **CMS suggests the most efficient manner to apply is via the NPPES webpage:** You can contact NPPES here: ➢ Phone: 1-800-465-3203 or TTY 1-800-692-2326 ➢ Web: https://nppes.cms.hhs.gov/NPPESRegistry/NPIRegistryHome.do ➢ E-mail: customerservice@npienumerator.com ➢ Mail: NPI Enumerator P.O. Box 6059 Fargo, ND 58108-6059
How do I convert my API to an NPI?	Providers must use a NPI to bill the CCC Health Plans beginning October 1, 2015. **If you have existing authorizations that need to be converted from your API to a NPI you need to contact the health plan directly**. <u>Not all of the health plans are requiring providers to convert existing authorizations.</u> You can contact the health plans here: ➢ Humana: 1-888-262-1292, ext.7105 ➢ Anthem Healthkeepers: 855-817-5788 ➢ Virginia Premier: 1-800-727-7536; Option 6 for Provider Services Health Plans have also been reaching out to providers using API's to help facilitate the change.
What if I don't participate in CCC?	**This change only applies to providers that participate in CCC**. If a provider participates in CCC and other Medicaid programs they only need to use their NPI for CCC related business.